

17 June 2020

Mr Simon Hobbs
Director of Legal Services
Derbyshire County Council
County Hall
Matlock
DE4 3AG

Dear Mr Hobbs

## Complaint

Thank you for your letter of 7 April 2020.

We welcome the action your Council has taken following the report on the complaint (complainant's details have been redacted to protect the identity of the family). This letter is therefore to tell you formally we are satisfied with the Council's response in accordance with section 31(2) of the Local Government Act 1974.

Yours sincerely

Michael King

Local Government and Social Care Ombudsman for England